

# DEPARTMENT OF LABOR AND EMPLOYMENT

## Division of Workers' Compensation

7 CCR 1101-3

### WORKERS' COMPENSATION RULES OF PROCEDURE

#### Rule 18-7 MEDICAL FEE SCHEDULE

##### (H) USE OF AN INTERPRETER

~~Rates and terms shall be negotiated. Prior authorization is required except for emergency treatment. DoWC Z0722.~~

- 1) Rates and terms shall be negotiated. Prior authorization is required except for initial and emergency treatment. DoWC Z0722, billable in 15 minute increments with a minimum of one hour.
- 2) Payers shall reimburse for the services of an interpreter at medical treatment appointments if the medical provider deems it necessary.

An interpreter may be provided on-site or via video or audio remote interpreting service, based on the preference of the treating provider.

- 3) Providers are prohibited from relying on minor children and should refrain from using adult family members and friends as interpreters, except in an emergency.
- 4) As of January 1, 2022, to be paid for interpreting services at a medical treatment appointments:
  - Interpreters for certifiable languages are required to be listed as certified on the Certification Commission for Healthcare Interpreters (CCHI) or National Board of Certification for Medical Interpreters (National Board) website directory.
  - For all other languages, or in the event a certified interpreter is unavailable, the interpreter shall be qualified. Qualified means the interpreter has documentation from one of the above certifying agencies verifying he/she has completed at least 40 hours of healthcare interpreter training and has passed the written exam administered by CCHI or NBCMI.
  - When a qualified interpreter is used in lieu of a certified interpreter as required above, payers must document a good faith effort was made to obtain a certified interpreter and submit this documentation to the Division upon request.
  - If a new language becomes certifiable, interpreters have 12 months from the date of offering to become certified.